

Warrington Clinical Commissioning Group

Interim Head of Programmes & Transformation

April 2013-September 2014



“Cheryl has quietly and successfully help develop and advance one of the most progressive integrated health and social care programmes in the country”

Dr Kate Fallon, CEO, Bridgewater Community Healthcare NHS Trust.

“Cheryl has the ability to articulate a vision and the skills, tenacity and energy to make it real. Cheryl's character means that she can build positive personal relations across the health and social care economy. Cheryl's work enabled Warrington to gain a national profile in relation to good practice”.

Simon Kenton, Interim Executive Director at Warrington Borough Council

Background

Warrington CCG:

- Registered population of 206,000
- Co-terminus with Warrington Borough Council
- Full delegated authority for £236m budget.
- Required to deliver a £12m QIPP by 2014

In 2012, Warrington's model of Health & Social Care was unsustainable, unable to deliver effective care to cope with the rising disease prevalence, ageing population and associated cost pressures.

In 2012, Warrington CCG commissioned KayHill Consulting to lead a whole system transformation programme. We were tasked with ensuring it met its challenging quality innovation productivity and prevention (QIPP) target against rising healthcare demand by March 2013.

Activity

KayHill Consulting:

- **Led** the whole system **integrated health and social programme.**

- Facilitated the development of a **whole system vision & transformation programme** to provide a preventative, anticipatory, whole person approach to care, with services integrated across the health and social care spectrum, redesigned with the patient and their carers at the centre.
- Ongoing facilitation of whole system planning workshops to develop **buy in and ownership** to deliver the vision- “**this approach has really helped me understand my part in this and made achieving the vision seem more manageable**”
- Combined **Right Care approach** to identify potential for efficiencies with a programme and change management framework across the health and social care system to support a **partnership approach** to leading large scale change.
- Co-developed the **Prime Ministers Challenge Fund bid** to transform primary care at scale and pace.

Results

The reform programmes demonstrated an overall **8% reduction in unscheduled care** activity based on the 2010/11 baseline.

Warrington CCG **delivered** their £12m QIPP efficiency savings.

Warrington CCG and member practices were successful in achieving **£3.3m Prime Ministers Fund Challenge Fund monies** to develop the implementation of “primary care home”- primary care transformation at scale.

Two years in, the whole system are bought into and progressing the vision.